

What is a Minor Injury?

All patients who attend the Minor Injuries Unit will be assessed by a trained nurse.

If their condition cannot be treated there, they will be referred to the most appropriate service. E.g. A&E, GP or practice nurse.

Will I see a doctor?

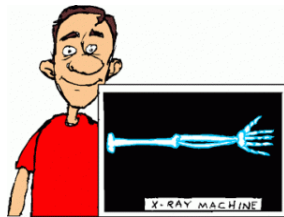
No.

There are no doctors at the Minor Injuries Unit.

The service at the unit is provided by nurses who have extended skills and experience in dealing with accidents and emergencies.

If the nurse who assesses you considers that you need to see a doctor, you will be referred to the most appropriate service.

Can I get an X-Ray?



If the nurse suspects that you have broken a bone, she/he can request an x-ray. This will be done at the Herts and Essex hospital



We CAN treat:

Minor cuts and grazes
Cuts needing stitches
Bites and stings
Sprains and strains
Sports injuries
Suspected limb fractures requiring X-ray
Anti-tetanus injections
Minor abscesses
Burns/scalds
Removal of foreign bodies (such as splinters, fish hooks, cotton buds, earring butterflies)
Minor head injury
Minor limb injury
Whiplash (neck/headache following a low speed car accident)

We try to assist wherever we can but should you arrive:

- with any conditions **NOT** listed above
- with a child under 2 years of age
- or after 4.30pm

*We will redirect you to a more appropriate **NHS** service.*



We DO NOT treat:

Children under 2 years old
Dressing changes
Removal of stitches
Chest pain
Abdominal pain
Back pain
Eye problems
Ear infections
Dizzy spells
Sore Throat
Asthma
Gynaecological complaints
Mental Health problems
Intoxicated patients

Please note that the Emergency Nurse Practitioners in MIU can **NOT** authorise X-rays

of:
HEAD
NECK
THROAT
FACE
CHEST/RIBS
BACK/SPINE

Still unsure?

If you are unsure whether we can treat you – just call us

Minor Injuries Unit
Herts and Essex Community Hospital
Cavell Drive, off Haymeads Lane
Bishop's Stortford
CM23 5JH

Phone – 01279 655191 ext 4298
Website - <https://www.hct.nhs.uk>

Opening Times

Mon-Fri 9am -4.30pm(last registration)

Closed weekends and bank holidays

Phone – 01279 655191 ext 4298

We are pleased to receive comments/feedback on our service.

Contact Patient Advice and Liaison Service

Freephone – 0800 0111 6113

Email: pals.hchs@nhs.net

Website: <https://www.hct.nhs.uk>



when it's less
urgent than 999

NHS 111

Telephone advice service available 24 hours a day

Minor Injuries Unit
Herts and Essex Community Hospital
Cavell Drive, off Haymeads Lane
Bishop's Stortford
CM23 5JH

Phone – 01279 655191 ext4298
Website - <https://www.hct.nhs.uk>

Proud to 
care for you



Hertfordshire Community
NHS Trust

Minor Injuries Unit

Herts and Essex Hospital

Opening Times

Monday – Friday

9am – 4.30pm (Last Registration)

Closed weekends and Bank Holidays

